



DEAR GUESTS

We look forward to welcoming you as our guests.
Please take a few minutes to read the following information.

BUSINESS HOURS

Reception	8:00 a.m. to 12:00 noon	3:00 p.m. to 7:00 p.m.
Mini market & Cafe	8:00 a.m. to 12:00 noon	3:00 p.m. to 7:00 p.m.
Fresh roll orders		to 6:00 p.m.
Fresh roll pick-ups	8:00 a.m. to 11:00 a.m.	
Arrival		3:00 p.m. to 6:00 p.m.
Departure	8:00 a.m. to 11:00 a.m.	
Lunch/Night-time quiet	12:00 noon to 3:00 p.m.	10:00 p.m. to 7:00 a.m.
Gate locked		10:00 p.m. to 7:30 a.m.

DID YOU KNOW ...?

You can borrow **SUPs** (stand-up paddleboards) from us. More information is available at the convenience store.

WRITE A POSTCARD!

Why not send a personal greeting from Walchensee the "old-fashioned" way by postcard: cards are free of charge in the vestibule of the reception. You can purchase stamps at the convenience store and the mailbox is by the entrance.

WI-FI (FIBRE-OPTIC)

Wi-Fi is only provided in the front section and near the reception area. Tickets cost € 2/day for two devices and are available at the convenience store.

SANITATION AREA

Women and men

- WCs
- Individual washing cabins (some with hair-dryer)
- Individual showers (€ 1/5 min.)
- Nappy changing station with children's wash basin

Laundry & Washing-up

- Sink for washing dishes (warm water)
- Washing machine (4 x € 1 coin) and dryer 1-3x (€ 1 coin)
- Freezer (only!) for cooling elements
- Basin with cold water in the outside area
- ...as well as clothes-drying room and lockers

GUEST TICKET & LEISURE ACTIVITIES

The guest ticket lets you ride the bus free of charge and offers discounts, e.g. for the local cable car ("Herzogstandbahn"). You'll find all the details in our **info cabin**. Our **hiking and cycling map** is available at the convenience store.

CONVENIENCE STORE

Not only are there groceries for your daily needs, but also "fresh" food: meat, cold cuts, eggs, fruit, vegetables, cake and much more. In addition, there are of course leisure and camping items as well as gas cylinders.

WE HOPE YOU HAVE A WONDERFUL TIME!

THINGS WORTH KNOWING ...AND ANSWERS TO: JUST A QUICK QUESTION

Gate / Entrance and exit

To enter, please use the gate ticket; the gate is locked for the night to ensure quiet from 10:00 p.m. to 7:30 a.m.

Door entrance for pedestrians & cyclists

You can come in at any time using the 4-digit PIN code and the # key.

Quiet time at night

In the interests of all guests, we request that you refrain from making any noise that would disturb the peace after 10:00 p.m. ...“Keep it to a whisper.” During this time, all driving on the campground is prohibited.

Campground superintendent

Our superintendent can be found in the area behind the reception.

Ordering fresh rolls

With fresh rolls, pretzels and croissants from our baker, the day gets off to a good start. Please make sure to order in advance: by 6:00 p.m. the day before (pick-up by 11:00 a.m.). Those who've charged the order “to their campsite”, can simply pick up their bag of rolls early in the morning and needn't queue.

Restaurants

Our three restaurants at Walchensee are within walking distance. Please observe our notices regarding business hours and closing days.

Parking

Please park to “save space”, and only in parking lots or within the caravan/motorhome campsite boundary, without blocking other vehicles.

Waste

We separate plastic, paper and residual waste. We also have glass containers. Please do not leave any rubbish bags outside: we've got foxes in the area at night!

Visitors

...are more than welcome but need to be registered. Visitor charges and/or parking charges are due.

Barbecuing

By all means, but only on a grill and with charcoal. No wood or branches!

Driving

The speed limit throughout the campground is walking speed. Pedestrians have priority and please watch out for children in particular.

Children under the age of 6

For safety reasons, children are only allowed to be in the sanitation building under their parents' supervision. Parents are liable for their children.

Departure

Departures are to be made by 11:00 a.m.

Fishing

You require a government-issued fishing licence and a permit from the fishing cooperative

Showers

For a warm shower (€ 1/5 min.), you need € 1 coins. We are happy to provide change. If a coin happens to “fall through” (it's always best to have a spare one with you), we will of course reimburse you. Our drains don't like hair either, so please use the squeegees after showering (pull towards the outside).

Water

Our water is of potable quality. Please don't waste it. Washing vehicles of any kind is not permitted.

Gas

You must have the legally applicable safety certificate in the case of caravans/motorhomes with liquid gas systems. It is only permitted to transport gas cylinders – including empty ones – with the safety cap on. You can exchange your gas cylinders here.

Dogs (please also refer to our “Dog information”) Dogs are to be kept on a lead at all times on the campground and on the caravan/motorhome campsite. Dogs are not allowed in the rear area (from the playground on), in the sanitation building, in the convenience store or in the tent camping areas.

Campground authority

The instructions of the campground team are to be followed. The operators are authorised to refuse entrance to persons or to order them off the premises if such is required to maintain safety and order at the campground and if such is in the interests of the other campers.

Because this keeps happening

Please do not throw any waste or “other stuff” into the toilets, but instead use the rubbish bins.

Disposal

Our disposal station is located near the sanitation building. You can fill your fresh water tank there for a charge of € 1. Please use only sewage-system-friendly sanitation additives. Never allow waste water to seep into the soil.

Payments

You can pay here in cash or by debit card. Those who wish to can also charge any purchases made in the convenience store “to their campsite”.

Live and let live

Wherever people come together, there is naturally a potential for conflict. Mutual consideration should therefore be a matter of course.

If something is not as it should be...

If something doesn't work or you have any cause for complaint, we request that you let us know in the reception area. We'll take care of it right away!
In case of emergency, dial the emergency number 112 and notify campground management or the campground superintendent